

Riverway Lodge

Thornaby, Stockton-on-Tees



voyagecare 



About our home

Located in Stockton-on-Tees, County Durham, Riverway Lodge is a **specialist home providing high-quality care and support** for up to 25 people with complex neurological needs.

Riverway Lodge supports people whose needs do not neatly fit into one diagnostic pathway. Our model provides structured residential rehabilitation and recovery, with clear risk planning and measurable outcomes. We can support **one or more overlapping needs**, including:

- ✓ Acquired brain injuries
- ✓ Neurobehavioural needs
- ✓ Neurocognitive impairment
- ✓ Functional neurological disorder
- ✓ Complex traumatic histories
- ✓ Mental health aftercare
- ✓ Substance or alcohol history without acute intoxication or withdrawal



Our homely environment offers **three distinct pathways**, including full residential care, transitional living support, and accommodation for extended stays and continuous support. **Tailored to each person's unique needs and goals**, our support is designed to enhance abilities and promote a level of independence that's right for them.

With **state-of-the-art facilities**, we believe recovery doesn't stop after initial medical treatment. We're dedicated to helping the people we support relearn essential daily living skills and rebuild confidence in our stable and supportive environment.



Purpose-built accommodation

Our home has been thoughtfully designed to support the **wider needs of complex neurological conditions**. Featuring three distinct wings, our layout takes into consideration environmental needs, allowing us to match individuals with compatible housemates.

In each wing, every element is **curated to support emotional wellbeing**. Alongside dedicated therapy areas, we've incorporated low-stimulus spaces to nurture emotional regulation, minimise sensory overwhelm, and enhance rehabilitation progress.

We recognise the importance of relationships and socialisation. Where appropriate, our home offers plenty of **opportunities to redevelop and improve social skills**, and build meaningful, lasting relationships with others.

Throughout our home, we benefit from:

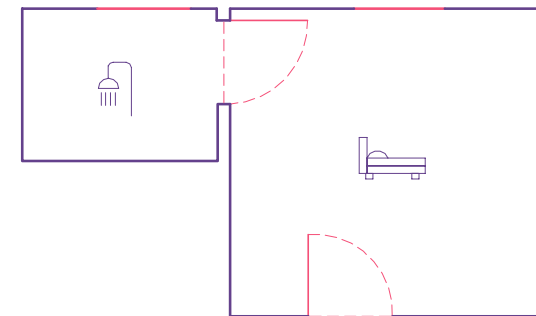
- ✓ A large, open-plan kitchen and dining room
- ✓ Garden-view communal lounges in our residential and transitional wings
- ✓ Dedicated therapy facilities
- ✓ Office, meeting, and training spaces for our team on the first floor

Residential support accommodation

Our **residential en-suite accommodation has been thoughtfully designed** to support rehabilitation. It is ideal for those looking for a step-down solution from hospital, step-up solution from a community setting, or those seeking additional reassurance from an expert team.

- ✓ 15 en-suite bedrooms offering full residential support
- ✓ Fully furnished with a bed, wardrobe, side tables and chest of drawers
- ✓ Mix of standard and accessible rooms
- ✓ Ground floor location

En-suite Bedroom



- ✓ Shower room
- ✓ Bedroom

Where appropriate, we'll engage individuals with expert therapists to support their rehab



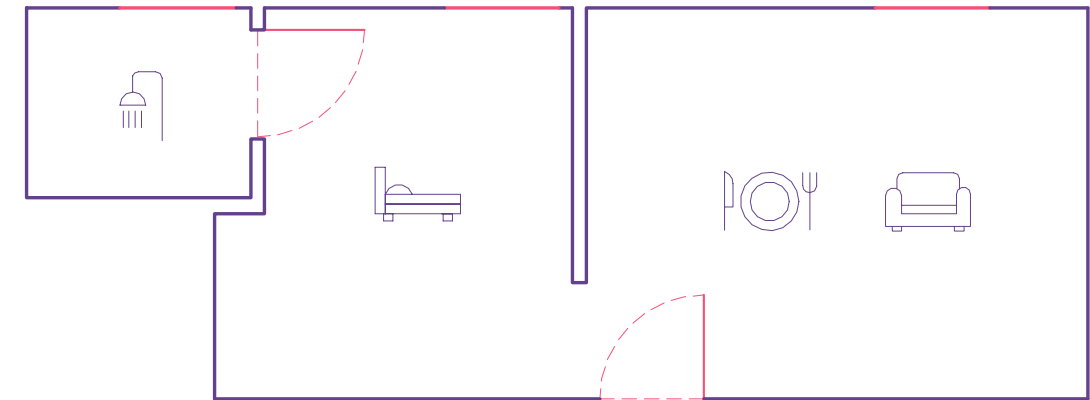
Transitional support accommodation

Alongside our full residential support, offer **two additional options for continuing or long-term care**. Our transitional accommodation provides added independence with the reassurance of residential support.

Equipping individuals with **enhanced independent living skills and more responsibility**, it bridges the gap between residential support and returning to the community. Support levels can be continually adapted, with an aim to gradually reduce it as independence increases.

- ✓ Self-contained, fully furnished apartment
- ✓ Private bedroom with en-suite wet room
- ✓ Open-plan kitchen, dining, and living area
- ✓ Access to communal areas in our residential wing
- ✓ Shared use of our on-site therapy facilities
- ✓ Ground floor location

Transitional living apartments



- ✓ Shower room
- ✓ Bedroom
- ✓ Kitchen and combined living space



Extended stay accommodation

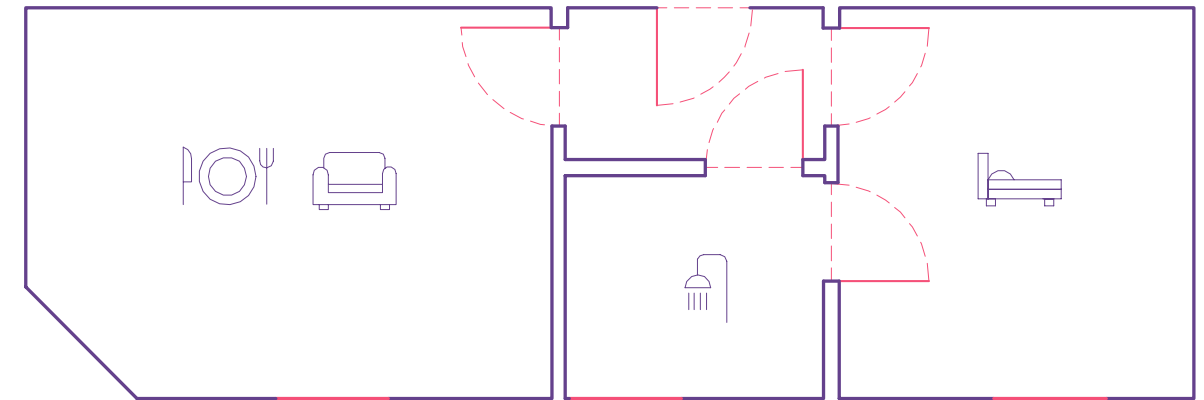
Extended stays are available for those who need to **establish a long-term home at Riverway Lodge**. Offering the ideal setting for more permanent accommodation, these self-contained apartments support greater independence with the benefit of as much support from our team as needed.

- ✓ Self-contained apartment
- ✓ Fully furnished with wardrobes, chest of drawers, side tables, and bed
- ✓ Open-plan kitchen, dining room, and living area
- ✓ Standard and accessible apartments available
- ✓ Ground floor location

Throughout every stay, we'll continue to **monitor and support progress**. Alongside private accommodation, those living in our extended stay accommodation will have access to all shared communal areas within the residential wing - including our bespoke therapy area.

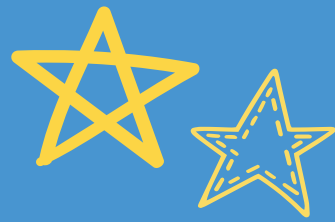


Self-contained apartments



- ✓ Shower room
- ✓ Bedroom
- ✓ Kitchen and combined living space

About the community



As part of our approach, we deliver holistic support. Promoting a functional approach, we focus on developing skills in everyday scenarios. Where appropriate, we engage individuals with the community as an extended provision for support - improving relationships, establishing opportunities, and **increasing awareness of behaviours in social environments.**

At Riverway Lodge, we benefit from access to:

- ✓ **Local shops, cafes, and restaurants**
- ✓ **Nearby healthcare facilities and leisure centres**
- ✓ **Local Headway group for support, socialising, and activities**





Our specialist approach

We understand the impact complex neurological conditions can have on everyday life, relationships, and independence. Our approach is designed to provide the **right support at the right time**, helping people live safer, more fulfilling lives.

Person-centred support

Our support is guided by neuropsychology principles and built around individual needs. We take time to understand the reasons behind behaviours, focusing on **practical strategies that support positive change** and emotional wellbeing.

Focused on everyday outcomes

Rather than concentrating on physical or cognitive needs alone, **we look at outcomes**, supporting people to develop skills that improve daily life - from managing emotions and behaviour to building routines, confidence, and independence.

Consistent, joined-up support

Our **transdisciplinary teams** work closely together, including psychology, occupational therapy, physiotherapy, and specialist support teams. This ensures a consistent approach with opportunities to practice skills in real-life settings.

In-house expertise

With the support of our clinical team, our care and support benefits from a layer of internal governance and expert guidance. Together, our **Clinical Nurse Managers, Registered Mental Health Nurse and dedicated Positive Behaviour Support Practitioner** ensure support is safe, adaptable, and always centred around individual needs.

Positive Behaviour Support and trauma-informed care

Rooted in compassion, our care and support are designed to provide safe, supportive, and recovery-focused environments for a range of complex neurological needs. Embedding trauma-informed care and Positive Behaviour Support (PBS) principles, we ensure each person receives **personalised, dignified, and effective support**.

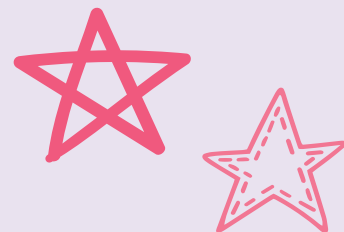
How we work with you

We work in partnership with individuals to achieve their goals while supporting wider **physical, emotional, and social needs**. We do this through open communication and regular reporting to ensure collaborative work that puts them first.

We use clear goals and **evidence-based behavioural strategies** to reduce distress, manage risk and support safer, more positive interactions. With a range of settings and robust, stable neurological support processes, you can rest assured we'll provide positive outcomes that meet **every individual's needs and goals**.

Above all, we will help the people we support **recognise their strengths** and help them work towards meaningful outcomes that improve quality of life.

We develop support that's based on best practice approaches, demonstrated by **our partnership with Headway**, the UK's leading brain injury association.



Meeting each other



Moving in



Promoting progress





Our expertise



Specialist behavioural support
Dedicated support based on Positive Behaviour Support and trauma-informed care principles.



Positive environment
Supportive, homely atmosphere where people feel safe, valued, and respected.



Active rehabilitation
Skills and cognition are deeply embedded through meaningful daily activities, resulting in positive outcomes.



Integrated therapy
Our in-house Therapy Lead connects with expert clinicians to weave therapies into daily life.



Collaborative care
Strong partnerships with local professionals enables seamless transdisciplinary rehab pathways.



17 of our neurological support homes are accredited by



the brain injury association



Our other services

- ♥ **Agricola House**, Bury, Greater Manchester
- ♥ **Carville Road**, Wallsend, Newcastle Upon Tyne
- ♥ **Cedar Road**, Dudley, West Midlands
- ♥ **Cleadon Court**, South Shields, Tyne and Wear
- ♥ **Devonshire House**, Ardwick, Manchester
- ♥ **Glasshouse Hill**, Codnor, Derbyshire
- ♥ **John Cabot House**, Bristol, Somerset
- ♥ **Knot House**, Ellesmere Port, Cheshire
- ♥ **Linnet Mews**, Clowne, Derbyshire
- ♥ **London Road**, Gloucester, Gloucestershire
- ♥ **Lorenzo Drive**, Liverpool, Merseyside
- ♥ **Lorenzo Drive Flats**, Liverpool, Merseyside
- ♥ **Maeres House**, Widnes, Cheshire
- ♥ **Markham House**, Bolsover, Chesterfield
- ♥ **Marner House**, Nuneaton, Warwickshire
- ♥ **Rugeley Road**, Chase Terrace, Staffordshire
- ♥ **Sanderling House**, Formby, Merseyside
- ♥ **Summerfield Court**, Leeds, West Yorkshire
- ♥ **Theoc House**, Tewkesbury, Gloucestershire
- ♥ **Walker Lodge**, Liverpool, Merseyside
- ♥ **Willowbrook**, Leicester, Leicestershire
- ♥ **Woodlands**, Middlesbrough, North Yorkshire

Our specialist homes provide over
220+ places for community-based neurological support.



We'd love to hear from you!

Voyage Care is a sector-leading provider of specialist care and support to **3,500+ people** with a learning disability, autistic people, and those with neurological and other complex needs.

We're committed to providing **high-quality, person-centred care and support.**

Our highly trained, specialist teams work with you to co-create personalised support plans focusing on your interests, priorities and skills. You can rest assured **your needs are at the centre of all we do.**



Get in touch



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make a referral

