

# Heather House

Birtley, DH3 2BA



voyagecare 

# Heather House



Heather House is a **residential care home** in Birtley, Durham. We provide support for up to 11 individuals with a learning disability, autism, challenging behaviour, mental health needs, Down's syndrome, and epilepsy.

Our spacious home comprises a main residential house, which has nine bedrooms, and a two bedroom bungalow also within the grounds. In the main house, we have **great communal areas** including a kitchen, dining room, large lounge, and spacious garden!

Our bungalow also has a lovely kitchen, diner, and large living room - great for socialising! Both bedrooms in the bungalow have **en-suites attached**, and an additional communal bathroom.





## A place to call home

At Heather House, we encourage you to get involved in both **community and in-house activities!** Our current housemates enjoy doing craft sessions, discos, board games, bingo, and baking.

We also support you to become an **active member of the community.** This can include using local shops and cafes on a regular basis, looking for volunteering opportunities, and attending courses at local colleges and libraries!

Our home has great **public transport links** nearby convenient for traveling to neighbouring towns like Newcastle and Durham.

# Quality Care & support!

We're committed to providing **high-quality, person-centred care and support.**

**Our highly trained, specialist teams** work with you to co-create personalised support plans focusing on your interests, priorities and skills. You can rest assured your needs are at the centre of all we do.

100%

of our Scottish and Welsh  
registered services are  
graded overall compliant!

89%

of our registered  
services in England  
are rated Good  
or Outstanding!

*\*Data accurate as of July 2025.*



# Your needs at the centre of all we do



Whether you need support for a few hours or around the clock, our support teams can help you live a more independent life.



## Your choice, you're in control

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.



## Support to live your life

We offer high quality, bespoke care and support and enable you to live your life the way you choose.



## Your independence

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all of the decision making.



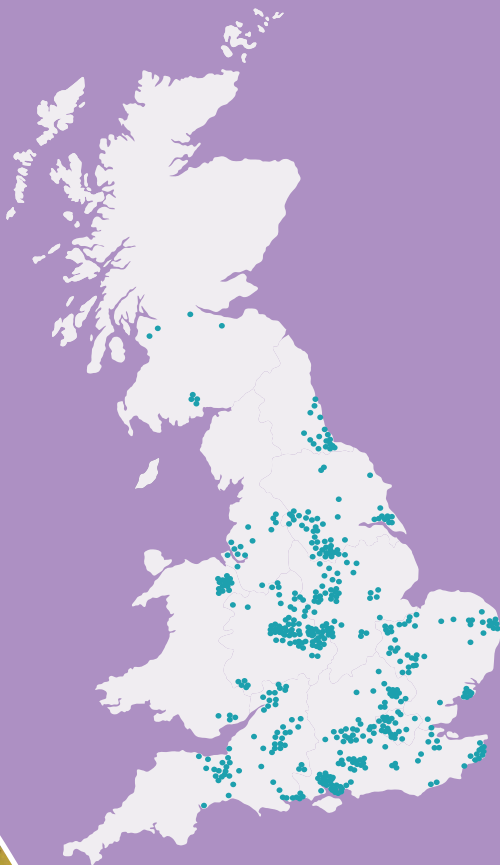
## Use of technology

We help identify assistive technology to enhance your support, and progress towards greater independence.

# About Voyage Care

Voyage Care is a sector-leading provider of specialist care and support to **3,500+ people** with a learning disability, autism, brain injuries and other complex needs.

We offer **person-centred care** in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



**Get in touch**

Contact our **friendly enquiry team** to discuss how we can support you or a loved one.



**0800 035 3776**

**[referrals@voyagecare.com](mailto:referrals@voyagecare.com)**

**[www.voyagecare.com](http://www.voyagecare.com)**

