

Phoenix House

Wiltshire, BA14 6RD



voyagecare 

Phoenix House



Phoenix House is a **residential care home** located in Trowbridge, Wiltshire. We provide care and support for up to nine individuals with a learning disability, physical disabilities, epilepsy, cerebral palsy, and complex care needs.

Our **fully accessible home** is set on one level, each bedroom has an en-suite wet room, overhead hoists, and adjustable beds for comfort and independence. We have **spacious communal areas**, including a large lounge, separate TV/hobbies room, sensory room, and a spa bathroom!

Outside, each person we support has their **own garden space**, along with a shared fruit and vegetable patch and garden swing.

Set in a beautiful National Trust village, we enjoy free access to local gardens and lovely countryside walks. Our **two adapted minibuses** with tail lifts make trips out easy and accessible!





A place to call home

At Phoenix House, we provide **person-centred care**, supporting your choices and goals. You are at the heart of all decision making and will get involved with designing your care and support.

Our skilled team are on hand 24-hours a day, with two **waking night team members** and a dedicated team on each shift to make sure you are safe and supported. All our team members are **fully trained** in PEG feeding, catheter management, diabetes, epilepsy, medication, continuous positive airway pressure, and emergency rescue medication.

We love getting out and about together - whether it's a walk around the village, a trip to Longleat Safari Park, or joining in with community activities - **there's always something for you to enjoy!**

Quality Care & support!

We're committed to providing **high-quality, person-centred care and support.**

Our highly trained, specialist teams work with you to co-create personalised support plans focusing on your interests, priorities and skills. You can rest assured your needs are at the centre of all we do.

100%

of our Scottish and Welsh
registered services are
graded overall compliant!

89%

of our registered
services in England
are rated Good
or Outstanding!

**Data accurate as of July 2025.*



Your needs at the centre of all we do



Whether you need support for a few hours or around the clock, our support teams can help you live a more independent life.



Your choice, you're in control

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.



Support to live your life

We offer high quality, bespoke care and support and enable you to live your life the way you choose.



Your independence

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all of the decision making.



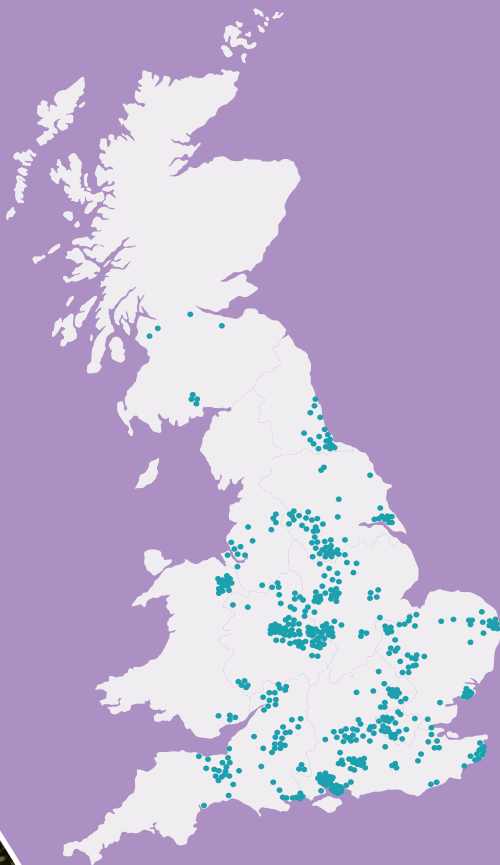
Use of technology

We help identify assistive technology to enhance your support, and progress towards greater independence.

About Voyage Care

Voyage Care is a sector-leading provider of specialist care and support to **3,500+ people** with a learning disability, autism, brain injuries and other complex needs.

We offer **person-centred care** in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



Get in touch

Contact our **friendly enquiry team** to discuss how we can support you or a loved one.



0800 035 3776

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www.voyagecare.com

