Phoenix House

Trowbridge, Wiltshire



voyagecare

Phoenix House

At Phoenix House, our expert team are experienced in supporting a range of needs and conditions, including **learning disabilities, physical disabilities, cerebral palsy, epilepsy, and complex care needs.**

Our home is an **accessible nine-bed bungalow,** thoughtfully designed to promote comfort, safety, and wellbeing. Each bedroom has ceiling tracking hoists and profiling beds, as well as a private outdoor garden space. To further support wellbeing, we have a dedicated sensory room and a communal bathroom featuring a spa bath.

We empower our housemates to build strong connections with each other. Our home has a number of shared spaces where they can spend quality time together, including **two multi-functional day rooms, an open-plan kitchen-diner, and an activities room.**





A place to call home

Phoenix House is situated in a quiet village near Trowbridge. Our village is part of the National Trust, offering us **access to outstanding areas of natural beauty** and local heritage sites. The people we support are encouraged to embrace activities that bring them joy and pursue opportunities that support their independence. Whether they prefer solo activities or group ones, we support their choices.

Our team provide specialist support for a wide range of complex care needs. Each colleague receives **specialist training in percutaneous endoscopic gastrostomy (PEG), epilepsy, suctioning, diabetes, and catheter care.** And with waking night colleagues, we're on hand 24/7 to ensure our housemates are safe, supported, and comfortable.

Your needs at the centre of all we do

No matter how much support you need, our expert teams are here to help you live a more independent life.



Your choice, you're in control

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.



Support to live your life

We offer high quality, bespoke care and support and enable you to live your life the way you choose.



Your independence

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all of the decision making.



Use of technology

We help identify assistive technology to enhance your support, and progress towards greater independence.

Quality Care & support!

We're committed to providing **high-quality, person-centred care and support.**

Our highly trained, specialist teams work with you to co-create personalised support plans focusing on your interests, priorities and skills. You can rest assured your needs are at the centre of all we do.

100%*

of our Scottish and Welsh registered services are graded overall compliant!

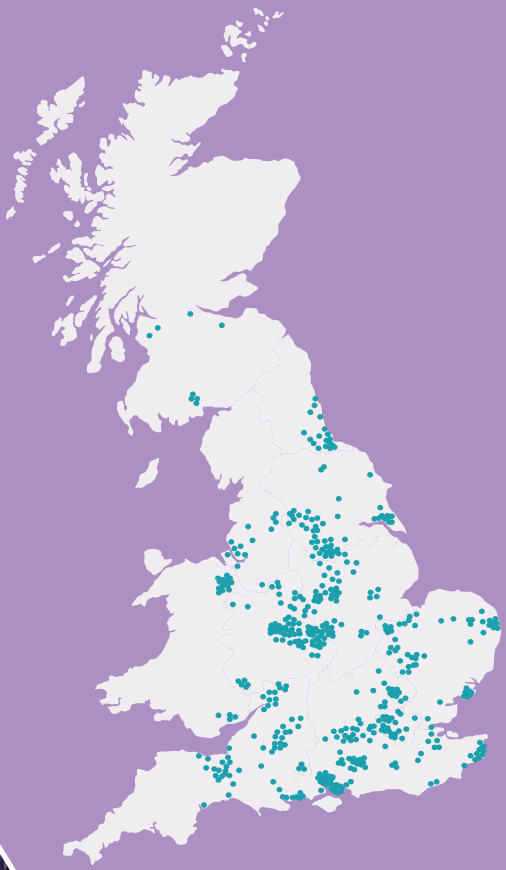
91%*

of our registered services in England are rated Good or Outstanding!

***Data accurate as of November 2026.**



About Voyage Care



Voyage Care is a sector-leading provider of specialist care and support to **3,500+** autistic people and those with a learning disability, neurological conditions and other complex needs.

We offer **person-centred care** in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



Get in touch

Contact our **friendly enquiry team** to discuss how we can support you or a loved one.

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