

Children's Complex Care

Specialist care for children and young people



CHILDREN'S COMPLEX CARE by
voyagecare



Personalised complex care

Our specialist care helps children and young people aged 0 - 25 with complex needs. Our goal is to empower your child or young person to **a happy and fulfilled life.**

Your child is unique, that's why we **tailor our care and support packages** to meet their individual needs.



Personalised care for 0-25 year olds.

Our collaborative approach ensures your child or young person receives high-quality **nurse-led care** in the comfort of their **own home, at school and in the community.**

Our quality approach

Our dedicated team creates a **nurturing and supportive environment** where your child or young person can thrive and reach their full potential.

Led by experienced **Clinical Nurse Managers / Educators**, our care aligns with our quality, regulatory standards and best practices.

You can rely on us to deliver **safe and relevant care** that celebrates each milestone in your child's or young person's journey.

Our Clinical Nurse Managers / Educators utilise **clinical governance** to ensure care is safe and effective.





We feel safe and happy knowing Thomas is getting the **best care and support.**

Parent



What we offer



Consistency is key to high-quality complex care! That's why we work hard to ensure your child or young person's care package is delivered by a **regular team** in a way that works for you and your family. Care plans are also adapted as your child or young person **develops and grows!**







You can expect us to deliver:



High-quality, personalised care

Nurse-led care is designed around children and young people so it truly meets their needs.



Unrivalled expertise

Highly-skilled teams to deliver to provide the caring support your child or young person deserves.



A dedicated contact

A named member of the team that you can rely on to manage your child's package of care to ensure it's safe and effective.



Regular reviews

To ensure we consistently meet the needs of your child or young person throughout their care package.



Transparent communication

Honest and clear communication that involves you in decisions and values your input.





Specialist support for:



Airway clearance



Epilepsy & seizure management



Bowel management



Feeding pumps & PEG



Catheterisation



Invasive/non-invasive ventilation



Chest physiotherapy



Oxygen therapy



Diabetes management



Tracheostomy care



Complex care training model

Our Healthcare Assistants are trained using guidance from the NHS, Great Ormond Street Hospital and other specialist healthcare settings.

Training includes **key clinical skills** as well as child-specific training to ensure your team have all the skills they need to support your child or young person.

High quality care led by **experienced, registered nurses.**



Did you know?

All About Me
booklets are created
as part of our
person-centred
care and support!



These booklets
have key
information about
your child or
young person and
help us tailor
your care!

Sophie's complex care journey

Sophie has Mitochondrial Disease, a complex condition affecting her body's ability to produce energy. As a result, she started receiving **specialist complex care** from Surrey NHS team.

But due to COVID -19 and sector staffing issues, she wasn't receiving the level of care she needed - putting a strain on Sophie's parents.

Our Children's Complex Care team **partnered with Surrey NHS** to provide transitional support for Sophie and her family. Using our extensive network, we recruited and trained compassionate Healthcare Assistants from overseas.

With guidance from our expert clinical team, the new team gained the skills and understanding needed to provide the nurse-led care that Sophie required.

The support provided has **increased Sophie's independence** and improved her quality of life by helping her to enjoy meaningful activities.



About Voyage Care

Voyage Care is the sector-leading provider of specialist care and support for **3,500+ people** with learning disabilities, autism, brain injuries and other complex needs.

We're committed to providing person-centred, high quality care and support.

Our specialist Children's Complex Care team provides nurse-led care for children and young adults in **Greater London and surrounding counties.**



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learn more!



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