

Heather House, Durham



CARE HOMES by

voyagecare 

Heather House

Heather House is a residential care home, located in Birtley, Durham. Here, we provide **high-quality support for 11 people** with autism, challenging behaviour, epilepsy, Down's syndrome and learning disabilities.

The property is a two-storey home with 10 bedrooms, and a separate one bedroom bungalow. The bedrooms are decorated in neutral tones - **ready to be personalised** to reflect an individual's choice and taste.

The people we support share **communal areas** within the property, including a spacious living room, dining room and kitchen, where they cook and learn independent living skills.

This service is **close to public transport links** to Gateshead, Chester-Le-Street, Durham, Washington and Newcastle, perfect for those wanting to explore the surrounding area!





A place to call home

We currently have **one vacancy** at our home, located on the second floor. This room has an en-suite bathroom for personal care needs. Our vacant bedroom is only accessible via stairs and would be suitable for an individual who is **fully mobile**.

This vacancy is ideal for someone who would enjoy living in an **active home**, where they will be supported to engage with daily living skills and participate in activities that are meaningful to them.

The people we support have varied and individually tailored activity plans, that enable them to do things they enjoy, such as going to the cinema, bowling, visiting wildlife parks and trips to the beach.



Our commitment to quality

We're committed to providing **person-centred, high quality care and support** – demonstrated by our sector-leading quality ratings by the Care Quality Commission.

Our highly trained, specialist teams have an **individualised approach to support**. We're committed to supporting you in a way that works for you – with reliability and consistency. You can rest assured your needs are at the centre of all we do.

**Data accurate as of May 2023*

91%* of our registered services in England are rated **Good or Outstanding**

100%* of our Scottish and Welsh registered services are graded overall compliant.



Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams enable you to live a more independent life.

Your choice, you're in control

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

Support to live your life

We offer high quality, bespoke support and enable you to enjoy everyday life.

Your independence

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

Use of technology

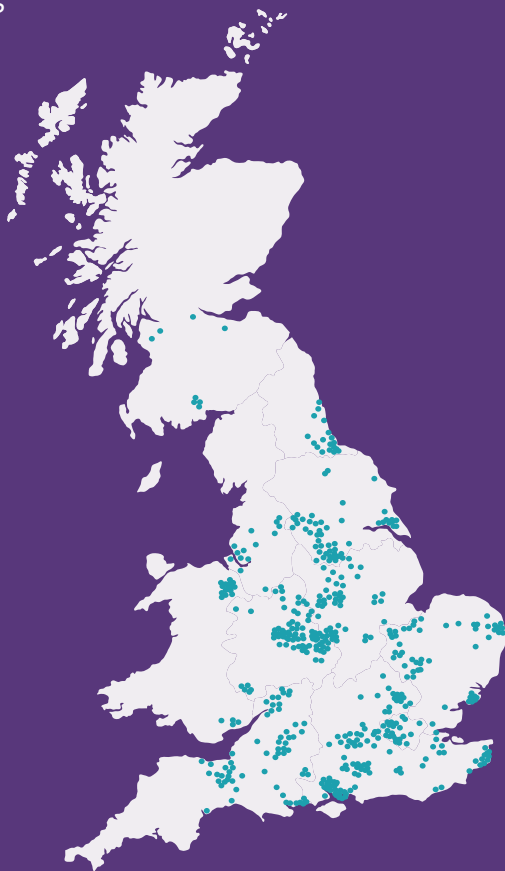
Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.



About Voyage Care




Voyage Care is the sector-leading provider of specialist care and support to 3,500+ people with learning disabilities, autism, brain injuries and complex needs.

We offer person-centred care in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.

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