

Markham House, Chesterfield



BRAIN INJURY REHAB by

voyagecare





Our commitment to quality

We're committed to providing person-centred, high quality care and support – demonstrated by our sector-leading 95% Good or Outstanding* quality ratings by the Care Quality Commission.

Our highly trained, specialist teams use an individualised approach to supporting those with a brain injury. Support is based around each persons' unique abilities, goals and preferences.

"People were involved in planning their care and were able to make decisions about the care and support they received. Staff enjoyed their role and were happy to know they had made a difference and supported people to meet their outcomes."

***CQC Inspection Report
Rating: Good
30 August 2019***

**Data accurate as of April 2021*

Markham House

At Markham House, we provide high quality support to enable 13 individuals with brain injuries to develop their cognitive and practical skills and build independence.

We have 11 bedrooms with ensuite facilities, three of which also have height-adjustable kitchen facilities. These offer greater independence and give people experience of being responsible for their property, before they move into the community.

There are also bungalows in the grounds of the service. These are open plan and wheelchair accessible. The aim is for individuals who require minimum support to be able to live independently within a safe environment, with support available as needed.

Each bungalow has a lounge, a kitchen, a bedroom and an adapted bathroom. Most people come to us following an intensive period of rehabilitation.

There is also a large enclosed garden with a patio and a water feature. Everyone can help maintain the garden as part of their daily living skills development.



Brain injury rehabilitation process

1
**Referral after
injury or event**



2
**Pre-admission
assessment**



3
**Transition
work** (dependent
on individual)



6
**Therapist
input**



5
**Develop goals -
aiming towards more
independence**



4
**Admission
and full assessment
of need**



7
**Goal-orientated
support**



8
**Continual goal
review and reset**



9
Independence
with on-going
support if required




We're keeping you safe

Our main priority at Voyage Care is to help you lead the life you want, in a secure and safe way. Throughout the COVID-19 pandemic, our team is constantly updating our approach based on the latest Government policies and procedures, with steps in place to reduce the risk of transmission.

Some of our COVID safe actions include:

- Weekly COVID-19 testing for all our support staff.
- Maintaining service-level plans to reduce the risk of infection spreading and manage any outbreaks.
- Keeping a focus on infection control and hygiene protocols, including a robust supply of Personal Protective Equipment (PPE).
- Enabling a convenient virtual assessment process. This includes the use of online meetings, tours and chats with the team.
- Using technology to keep you in touch with your loved ones when socially distanced visits are not possible. This includes virtual picnics, movie nights and quizzes.
- Focusing on your mental well-being throughout this difficult time though home-based activities – some of our services have even created their own pop-up pubs!

During these unprecedented times, we understand how difficult and confusing it can be. We're here to support you by sharing reliable and honest information, keeping you informed of our response and shining a light on all the positive things happening in social care.

An illustration at the bottom of the page shows a diverse group of people of various ages and ethnicities standing in a city street. In the background, there are colorful buildings and trees. A large, light purple speech bubble is positioned on the right side of the illustration, containing text.

**Visit our
COVID-19
resource huto
find out more**

Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams enable you to live a more independent life. You can be assured that your needs are at the centre of all we do.

Your choice, you in control –

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

Support for you to live your life –

We offer high quality, bespoke support and enable you to enjoy everyday life.

Your independence –

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

Use of technology – Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.



About Voyage Care

Voyage Care is a sector-leading provider of specialist care and support to people with brain injuries and complex needs, such as learning disabilities, physical disabilities and autism.



We have 19 brain injury rehabilitation services across the UK, 16 are accredited by Headway – the brain injury association.



Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.



0800 035 3776
referrals@voyagecare.com
www.voyagecare.com