

# The Hadlows, Tonbridge



CARE HOMES by

**voyage**care



# The Hadlows

At The Hadlows, we currently support six gentlemen with acquired brain injuries. Most of our residents are post-rehabilitation and are supported with daily living activities.

Our goal is to help them gain independence and prepare for their eventual move back into the community. We are also equipped to support individuals during the rehabilitation stage.

The home has a number of close links with local services, which the residents can benefit from. Our residents enjoy going to local shops and restaurants, and taking part in a variety of activities such as football, gardening and visiting the library.

When we're not out in the community with the people we support, we're often in the lounge having karaoke, bingo and film nights, complete with popcorn. The service also has weekly musical therapy sessions for all to enjoy!

The service has a monthly activities meeting where the staff and people we support work together to create a plan that is tailored towards each individual's needs and interests.





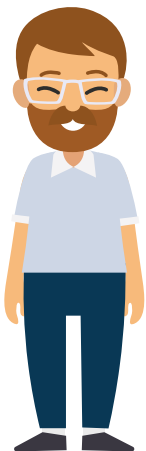
[Click here to visit the service webpage and watch our virtual tour!](#)

## Our vacancies

The Hadlows is comprised of two recently refurbished adjoining properties.

We have a large open plan kitchen diner, which is used to hold group and individual cooking sessions. Each resident is encouraged to choose and cook their choice of meal for all the other residents once a week.

The home has two lounges, one of which is used as an activities room and a large garden. We usually host fêtes in our garden during the summer months!



We currently have three vacancies within our home, across all three floors, including a ground floor room. Each spacious room has a bathroom that is shared with other residents and a lovely view of the garden.


# We're keeping you safe

Our main priority at Voyage Care is to help you lead the life you want, in a secure and safe way. Throughout the COVID-19 pandemic, our team is constantly updating our approach based on the latest Government policies and procedures, with steps in place to reduce the risk of transmission.

Some of our COVID safe actions include:

- Weekly COVID-19 testing for all our support staff.
- Maintaining service-level plans to reduce the risk of infection spreading and manage any outbreaks.
- Keeping a focus on infection control and hygiene protocols, including a robust supply of Personal Protective Equipment (PPE).
- Enabling a convenient virtual assessment process. This includes the use of online meetings, tours and chats with the team.
- Using technology to keep you in touch with your loved ones when socially distanced visits are not possible. This includes virtual picnics, movie nights and quizzes.
- Focusing on your mental well-being throughout this difficult time through home-based activities – some of our services have even created their own pop-up pubs!

During these unprecedented times, we understand how difficult and confusing it can be. We're here to support you by sharing reliable and honest information, keeping you informed of our response and shining a light on all the positive things happening in social care.



**Visit our  
COVID-19  
resource area on  
our website to  
find out more.**

# Our commitment to quality

We're committed to providing person-centred, high quality care and support – demonstrated by our sector-leading 96% Good or Outstanding\* quality ratings by the Care Quality Commission.

Our highly trained, specialist teams use an individualised approach to support. We're committed to supporting you in a way that works for you – with reliability and consistency. You can be assured that your needs are at the centre of all we do.

*\*Data accurate as of August 2020*

*"People said they were supported in the right way, so they could do the things that they wanted. This included cooking, gaining employment and visiting places of interest."*

**CQC Inspection report**  
**Rating: Good**  
**5th November 2019**



# Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams enable you to live a more independent life. You can be assured that your needs are at the centre of all we do.

**Your choice, you in control** – We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

**Support for you to live your life** – We offer high quality, bespoke support and enable you to enjoy everyday life.

**Your independence** – Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

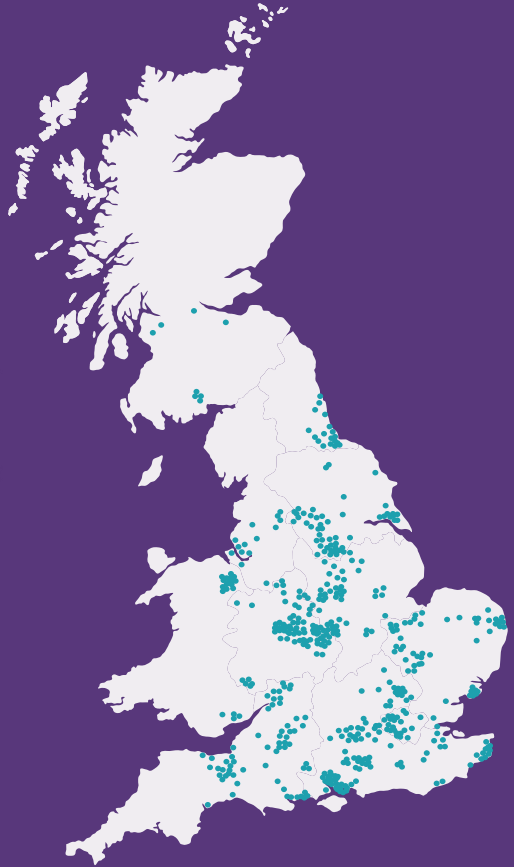
**Use of technology** – Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.



# About Voyage Care

Voyage Care is the sector-leading provider of specialist care and support to 3,500+ people with learning disabilities, autism, brain injuries and complex needs.

We offer person-centred care in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



## Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.



0800 035 3776  
referrals@voyagecare.com  
www.voyagecare.com