

Belchford, Hesleden



CARE HOMES by

voyagecare 

Life at Belchford

At Belchford residential care home, we currently support six, non-verbal gentlemen with learning disabilities and challenging behaviour. Located in the rural village of Heselden, Hartlepool, the area around our service is very quiet and peaceful.

Belchford is a traditionally built detached house with an entrance room, kitchen, pantry, two dining rooms, office, conservatory and a good sized lounge. We also have two bathrooms, a laundry room, two WCs, seven bedrooms and a sleepover room.

We have our own vehicle that we use to take fun day trips. We're a short distance from the beach, and the people we support enjoy visiting the seaside amusement arcades here. Some of our residents are members of the English Heritage, and like to visit nearby castles.

When we're not visiting the seaside and taking in the local historic sights, we're holding movie nights in our lounge, or spending time planting vegetables in our back garden.

**Click here
to watch the
virtual tour of
our home!**





We have an experienced team who provide a high quality standard of consistent support

We're looking for a new housemate!

We currently have one vacancy at our home. The bedroom is on the first floor and shares a bathroom on the same floor. The room comes with a double bed, wardrobe, chest of drawers and bedside table.

The people we support are encouraged to choose their own decor to personalise their room. A gentleman at the service loves superheroes, so staff worked with him to create a superhero mural on his bedroom wall!



Belchford is perfect for somebody who enjoys watching Marvel films and has similar needs to our residents, such as non-verbal or learning disabilities needs.

We're keeping you safe

Our main priority at Voyage Care is to help you lead the life you want, in a secure and safe way. Throughout the COVID-19 pandemic, our team is constantly updating our approach based on the latest Government policies and procedures, with steps in place to reduce the risk of transmission.

Some of our COVID safe actions include:

- Weekly COVID-19 testing for all our support staff.
- Maintaining service-level plans to reduce the risk of infection spreading and manage any outbreaks.
- Keeping a focus on infection control and hygiene protocols, including a robust supply of Personal Protective Equipment (PPE).
- Enabling a convenient virtual assessment process. This includes the use of online meetings, tours and chats with the team.
- Using technology to keep you in touch with your loved ones when socially distanced visits are not possible. This includes virtual picnics, movie nights and quizzes.
- Focusing on your mental well-being throughout this difficult time through home-based activities – some of our services have even created their own pop-up pubs!

During these unprecedented times, we understand how difficult and confusing it can be. We're here to support you by sharing reliable and honest information, keeping you informed of our response and shining a light on all the positive things happening in social care.

An illustration at the bottom of the page shows a diverse group of people in a community setting. There are men and women of various ethnicities, some standing and some in wheelchairs. They are in front of a row of colorful houses (orange, red, blue) under a blue sky. A large, light purple circular callout bubble is overlaid on the right side of the illustration, containing text.

**Click here
to visit our
COVID-19
resource area to
find out more.**

Our commitment to quality

We're committed to providing person-centred, high quality care and support – demonstrated by our sector-leading 96% Good or Outstanding* quality ratings by the Care Quality Commission.

Our highly trained, specialist teams use an individualised approach to support. We're committed to supporting you in a way that works for you – with reliability and consistency. You can be assured that your needs are at the centre of all we do.

**Data accurate as of August 2020*

"Staff showed a good understanding of the strategies required to help people make choices and decisions. Detailed communication care plans were in place, which provided guidance for staff on communicating with the people who used the service."

***CQC Inspection report
Rating: Good
28th November 2017***



Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams enable you to live a more independent life. You can be assured that your needs are at the centre of all we do.

Your choice, you in control

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

Support for you to live your life

We offer high quality, bespoke support and enable you to enjoy everyday life.

Your independence

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

Use of technology

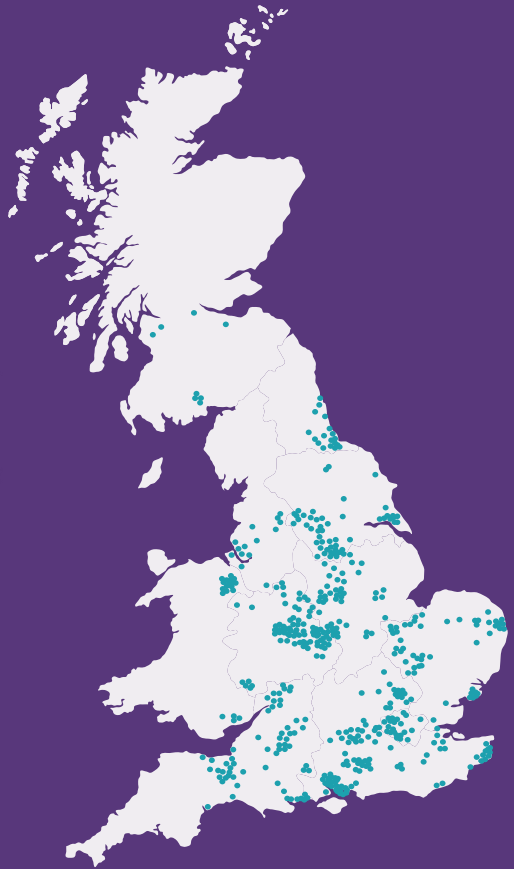
Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.



About Voyage Care

Voyage Care is the sector-leading provider of specialist care and support to 3,500+ people with learning disabilities, autism, brain injuries and complex needs.

We offer person-centred care in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.



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