

## Food shopping online

### Why do I need an online supermarket?

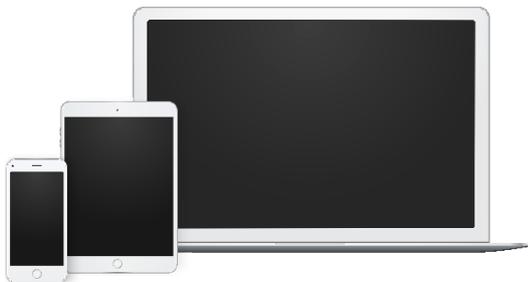


If you cannot leave your home, it is safe to buy your food online.



Online supermarkets sell most of the items you usually find in a supermarket.

### What will I need to shop at home?



To shop at home, you will need a smartphone, tablet or computer.



You will need a debit or credit card to pay for shopping.

Some shops may add a delivery charge too.

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Phone Number \_\_\_\_\_

**Never give your details to anyone you do not trust.**

You will always be asked to sign up for online shopping, you will only need to do this once.

## Where do I buy my food from online?



You can buy your food from:

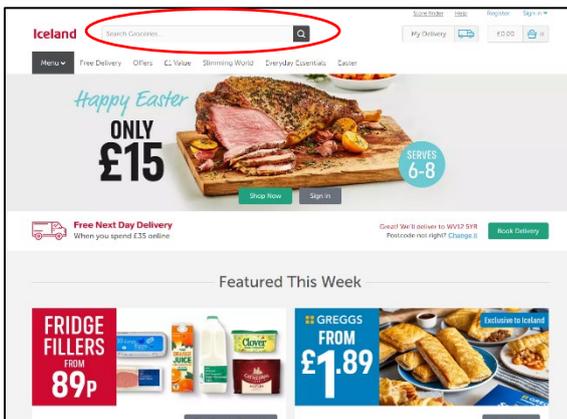
- ASDA
- Morrisons
- Iceland
- Tesco
- Sainsbury's
- Ocado
- Waitrose



You cannot buy your food from:

- Aldi
- Lidl
- Small local shops

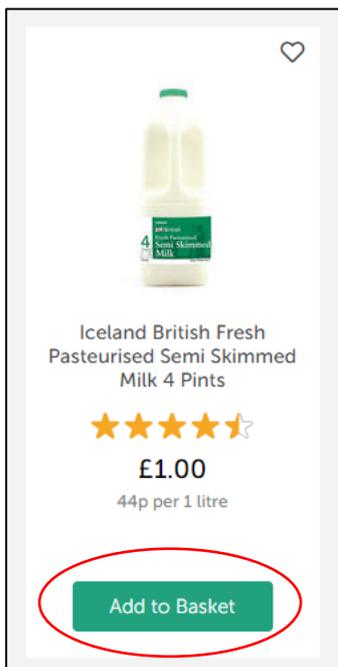
## How do I buy the food that I want?



You will need to go to the supermarket website.

For example: [www.iceland.co.uk](http://www.iceland.co.uk)

You can find things you want by searching.

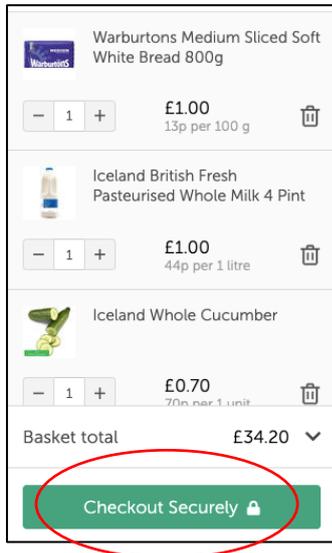


The online shop will show you a list of items.

You can add them to your basket by clicking 'add to basket'

You can search as many times as you want.

You will need to add each item to your basket.



You will be able to see a total of how much your shopping will cost on the screen.

When you are finished, click 'checkout'.

| Time              | Today | Wed 20 Jun | Thu 21 Jun | Fri 22 Jun | Sat 23 Jun | Sun 24 Jun | Mon 25 Jun |
|-------------------|-------|------------|------------|------------|------------|------------|------------|
| Evening delivery  |       |            |            |            |            |            |            |
| 5:00pm - 6:00pm   | —     | £1.50      | £3         | £4.50      | £3.50      | £2.50      | £3.50      |
| 6:30pm - 6:30pm   | —     | £1.50      | £3         | £4.50      | £3.50      | £2.50      | £3.50      |
| 6:00pm - 7:00pm   | —     | £1         | £2.50      | £3.50      | £2.50      | £2         | £2.50      |
| 6:30pm - 7:30pm   | £4.50 | £1         | £2.50      | £3.50      | £2.50      | £2         | £2.50      |
| 7:00pm - 8:00pm   | £4.50 | £2         | £1.50      | £2.50      | £3.50      | £1.50      | £2.50      |
| 7:30pm - 8:30pm   | £4.50 | £2         | £1.50      | £2.50      | £3.50      | £1.50      | £2.50      |
| 8:00pm - 9:00pm   | £4.50 | £3         | £1.50      | £1.50      | £3         | £2.50      | £3.50      |
| 9:00pm - 10:00pm  | £5    | £1.50      | £2         | £2         | £2         | £3.50      | £3         |
| 10:00pm - 11:00pm | —     | —          | £2         | £3         | —          | —          | £2         |

You will then need to book a delivery slot.

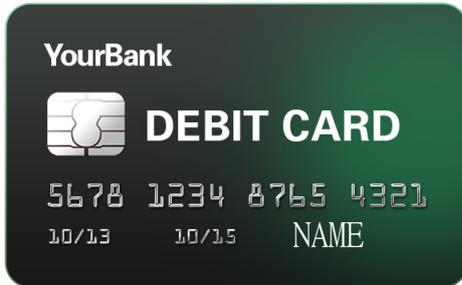
You will need to pick a date and time that you will be in.

If there is a cost for delivery, the shop will say.



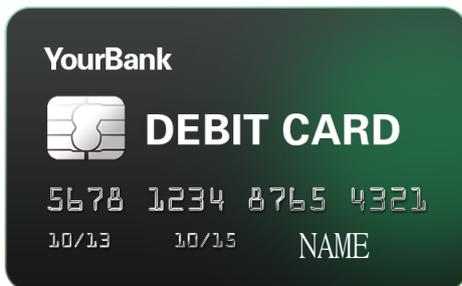
Delivery slots aren't always available, lots of people are trying to order online at the moment.

## Paying for your food



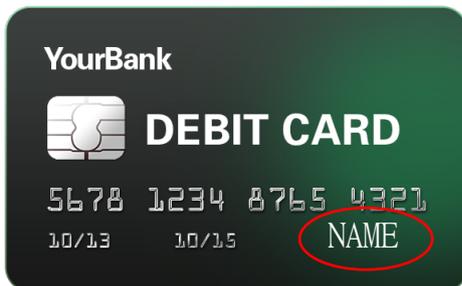
The shop will not deliver your food until you have paid your bill.

You will need to type in your credit or debit card details.

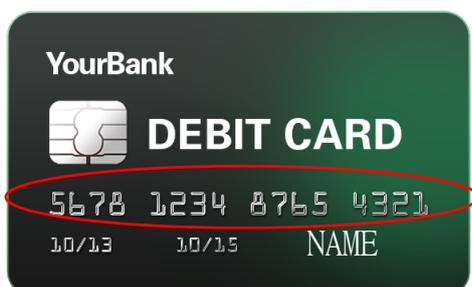


You will need to type in:

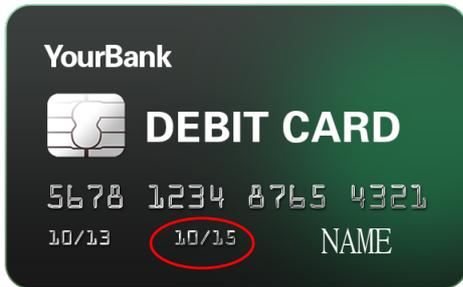
- Your name
- The long number on the front of the card
- The expiry date
- Your CVV number (the last three digits of the number on the back of your card)



You will find your name on the front of your card.



You will find your card number on the front of your card.



You will find the expiry date on the front of your card.



You will find CVV number on the back of your card.



When you have finished, you will be asked to confirm your order.

If you are happy, click 'confirm'

The shop will take the money you owe from your bank account.

## What happens next?



Put the day and time when your shopping is due in your diary or calendar.

## When your shopping arrives



You can send items that are broken or that you didn't ask for back.



The delivery driver won't be able to bring your food into your house.

They will keep their distance and leave your food in bags, by your front door.