

# Millstream House, Rochester



CARE HOMES by

**voyage**care 

# Millstream House

Our friendly and welcoming home is located in a quiet residential area of Rochester and caters for individuals with Huntington's disease, neurological conditions and other complex needs. We offer long and short-term person-centred specialist care.

Our dedicated team of staff work hard to ensure the people we support access the activities of their choice and live as independently as possible. Activities include swimming in a hydrotherapy pool, bingo, cinema visits, football matches, beach trips and go karting. Millstream House is five minutes from historic Rochester which has festivals and concerts throughout the year, which residents enjoy. We encourage the residents to create bucketlists and we enjoy helping to fulfill them.

We are just a 15 minute walk from the train station with good transport links around the Medway towns. The home is also easily accessed by the M25 and M2.





## The property

Our three-storey, well-adapted property offers three fully accessible, spacious living areas where residents can socialise, relax and take part in activities.

There's also a games room that has a pool table, air hockey table and an arts and crafts area. For relaxation, the home boasts a beauty parlour and reflexology lounge with aromatherapy oil diffusers. The home has a large kitchen and dining room and features two lifts, helping residents access any floor easily.

Millstream House has 22 bedrooms, all with en-suite facilities and access to a specialist bath. All bedrooms within the home are adapted and are suitable for people with mobility issues.

Millstream House has beautiful grounds at the back of the property, with lovely views towards the Medway river, Rochester Cathedral and Rochester Castle.

# Our commitment to quality

We're committed to providing person-centred, high quality care and support – demonstrated by our sector-leading 96% Good or Outstanding\* quality ratings by the Care Quality Commission.

Our highly trained, specialist teams use an individualised approach to support. We're committed to supporting you in a way that works for you – with reliability and consistency. You can be assured that your needs are at the centre of all we do.

*\*Data accurate as of October 2019*

***A resident said "The staff are very good and speak kindly to me. They are very caring towards me."***

***CQC Inspection Report  
20 February 2019***



# Your needs at the centre of all we do

Whether you need support for a few hours or around the clock, our support teams enable you to live a more independent life. You can be assured that your needs are at the centre of all we do.

## **Your choice, you in control** –

We tailor your support around your needs and choices. You can rely on us for safe, flexible and personalised support.

## **Support for you to live your life** –

We offer high quality, bespoke support and enable you to enjoy everyday life.

## **Your independence** –

Through careful planning and reviews, we'll provide 'just enough' support, putting you at the centre of all decision making.

## **Use of technology** –

Where relevant, we work with you to identify assistive technology to enhance your support, reduce support hours and progress towards greater independence.

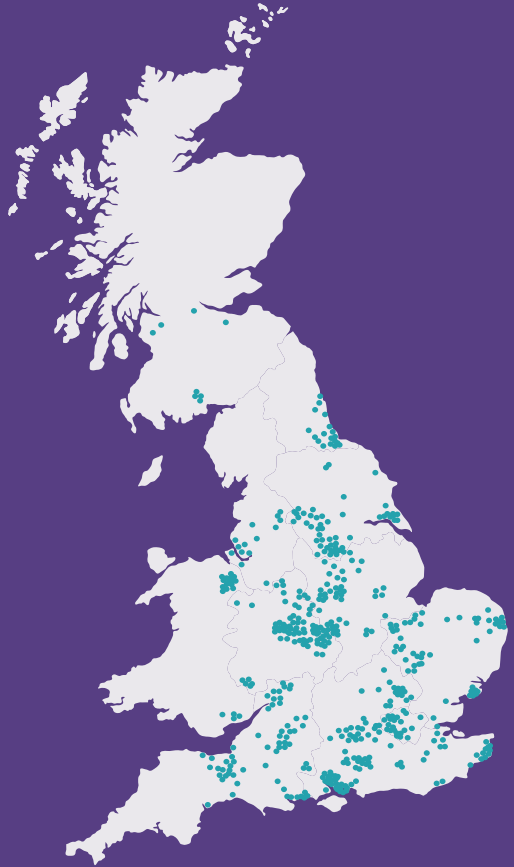




# About Voyage Care

Voyage Care is a sector-leading provider of specialist care and support to 3,500+ people with learning disabilities, autism, brain injuries and complex needs.

We offer person-centred care in a range of settings. This can be out and about in the community, in your own home or in one of our residential care homes.



## Get in touch

Contact our friendly enquiry team to discuss how we can support you or a loved one.



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